

## A Kid·netic Birthday Party-FAQs

### General Party information

- Parties start on the hour and last one hour and a half. The first hour of the party is private and is held in the main room. The last half hour is spent in the party room. During the first half hour of your party, there may be another party in the party room.
- The event price is \$330 and includes 15 children. Each additional child is \$16.
- Each party includes one hour of activity (20-30 minutes of open play time, 20-30 minutes of structured activities. Structured games are chosen by the party facilitator) and a half hour of celebration. Included in the celebration are bagels (9am or 10am parties) or pizza, juice or water, paper goods and ice cream sundaes. Kid·netic provides candles for a happy birthday song.
- Suggested arrival time is **5-10 minutes prior** to your party. Our staff will take care of all party goods you may have brought. Please give it to them at the front desk. As soon as the party room is cleared, Kidnetic staff will set up your party. Additionally, please encourage your party guests to arrive on time (not early) as the party will start at the exact scheduled time.
- We will call you the week of your party to confirm the party's details.
- The balance of your bill is due at end of your party based on the confirmed details provided. We will deduct up to, but no more than, three party absences from the final bill. We accept cash/visa or mastercard/personal check.

### During Your Party

- All party children and parents that go on the main floor must remove their shoes prior to entering the area (please no strollers on the carpet or mats).
- Once your party assembles in the party room, party guests are not permitted back in the main room as there may be another party in the main play area.
- Please be aware, space in the party room is limited. Be cognizant of the number of adults invited so as to keep your party comfortable.
- Party rooms are set up with children's tables, party tablecloths and chairs, some adult chairs and a table for adult refreshments. There will be assistants in the party rooms to assist you with your party.
- Refreshments and paper goods for the adults are the party parents' responsibility. Please be aware; alcohol is prohibited. We can supply pizza and paper goods for the adults at \$11 per pie. Should you wish to bring your own food, please limit the amount and it should be cold.

### Additions to Your Party

- Kid·netic also offers a 2-hour party. The cost is \$550, \$16 each additional child. The minimum is 25 kids. This should be done either at time of booking or soon after. Once a two hour party is booked, we **CAN NOT** change it back.
- Additions to your party must be provided **at least one month prior** to your party; art project (\$2.50 addtl./child) or theme (\$3.50 addtl./per child).
- We require **at least two weeks notice** should you want to cancel any additions. Should these items be cancelled later than two weeks prior, it is necessary for us to charge the total amount of these items based on the number of children confirmed for your party.

### Administrative Information

- If your party must be cancelled due to inclement weather, we will work with you to reschedule for the next available date.
- Deposits are non-refundable.
- There is a \$25 fee for returned checks.

**"Trust us"** to make your child's party effortless for you and memorable for your child. We greatly appreciate your cooperation in following our party guidelines.

***\*\*Facilitators and assistants do receive a modest salary for working your party; gratuities are in order if deserved. Cash gratuities are preferred\*\****

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